



NEWARK CITY INCOME TAX

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May 10, 2012

Kim Young
F&E Check Pros
PO Box 670289
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Dear Kim:

I want to thank you for being a part of our very successful 2012 tax season.

The check scanning software and faster scanner that you introduced us to was a major factor in depositing all of our checks sooner. For the first time in the 22 years I have been with this office, we had all of our tax payments deposited by April 24th. This certainly helps the City's cash flow.

With our previous scanner and imaging software, it would take us approximately 2 hours to scan 15 bundles of checks. It would then take another 45 minutes to complete the upload to the bank for the deposit. Your scanner and software allowed us to scan the same number of checks and deposit them to the bank in 30 minutes – a savings of 11 man hours per week!

The reports we are able to generate through your software are another timesaver. With our previous scanner, two clerks had to run two calculator tapes to verify the total of each bundle of checks. With your software, we simply have to compare your report to our tax software report – no more calculator tapes.

I would also like to thank Brad and Jerris for their help. Your customer service is beyond top notch. I was very pleased when Jerris called us during tax season just to make sure everything was going well. I wish all our vendors would spoil us as much as your staff does.

I am really looking forward to working with all of you on the posting part of the software. That is going to be a major step forward for our office.

If you ever need a referral, please feel free to share my contact information.

Respectfully,

Barb Jobes
Newark City Tax Administrator