



May 9, 2012

F&E CheckPros
9279 Olde Eight Rd.
Northfield, OH 44067

Good Afternoon Kim,

Since 2006, we have gone from around 6,000 service connections to right at 10,500. We have added no people to handle the number of bills because of your system. In fact we save 4 and ½ work hours each day with the system and get same day deposit into our account.

Regarding service and questions that we might have, you and the technical staff handle it quickly and correctly.

Last, Kim, if you had not been persistent we would of never bought. The reason was we had tried a system from our bank that was extremely slow which we returned and really did not want to do anything with check scanners.

Thanks,

Tom Reese
General Manager
Northern Ohio Rural Water

